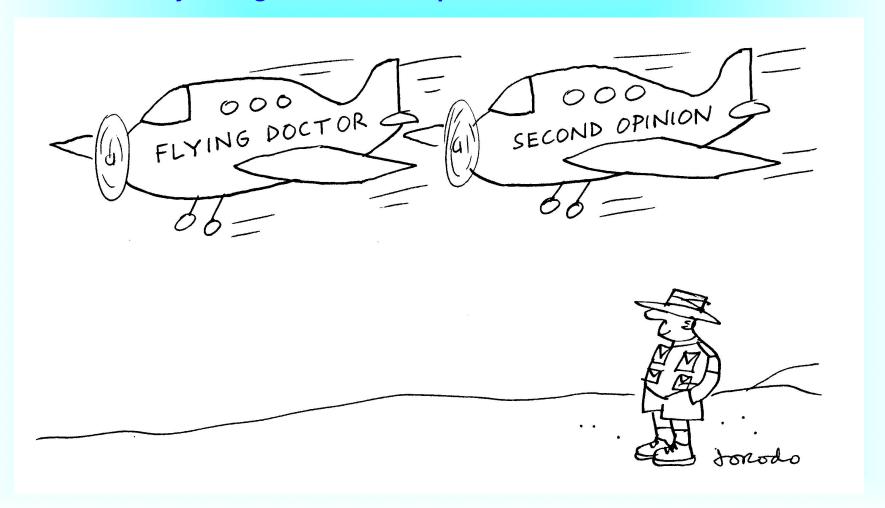
# **'SMART PAPERS' – TOOLS TO AID CLINICAL PRACTICE Tuesday Oct 23, 2012**

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# Diagnostic Errors—The Next Frontier for Patient Safety

David E. Newman-Toker, MD, PhD

Peter J. Pronovost, MD, PhD

URING THE PAST DECADE, AWARENESS AND UNDERstanding of medical errors have expanded rapidly, with an energetic patient safety movement promoting safer health care through "systems" solutions. Efforts have focused on translating evidence into practice, mitigating hazards from therapies, and improving culture and communication. Diagnostic errors have received relatively little attention. Although the science of error measurement is underdeveloped, diagnostic errors are an important source of preventable harm. In this Commentary, we offer definitions for diagnostic error and misdiagnosis-related harm, present an overview of the magnitude of diagnostic errors, and give suggestions for how research can mature.

### Distinguishing Errors From Harms

In considering diagnostic errors, it is important to distinguish between the error (a process) and the resulting harm (an outcome). Diagnostic error can be defined as a diagnosis that is missed, wrong, or delayed, as detected by some subsequent definitive test or finding. However, not all misdiagnoses result in harm, and harm may be due to either disease or intervention. Misdiagnosis-related harm can be defined as preventable harm that results from the delay or failure to treat a condition actually present (when the working diagnosis was wrong or unknown) or from treatment provided for a condition not actually present.

An estimated 40 000 to 80 000 US hospital deaths result from misdiagnosis annually. Roughly 5% of autopsies reveal lethal diagnostic errors for which a correct diagnosis coupled with treatment could have averted death. In the Harvard Medical Practice Study, physician errors resulting in adverse events were more likely to be diagnostic than drugrelated (14% vs 9%), and misdiagnoses were more likely to be considered negligent (75% vs 53%) and to result in serious disability (47% vs 14%). Not surprisingly, tort claims for diagnostic errors are nearly twice as common as claims for medication errors and result in the largest payouts. As with all types of medical error, the human toll of misdiagnosis on an individual or family can be tremendous, particularly when a healthy patient experiences an adverse event.

Diagnostic errors often are unrecognized or unreported, and the science of measuring these errors (and their effects) is underdeveloped. Available statistics consider neither deaths due to misdiagnosis in outpatients nor misdiagnosis-related morbidity and associated costs. For example, stroke, the leading cause of serious, long-term disability in the United States, affects 780 000 Americans annually. Opportunities to prevent disabling stroke are missed when patients experiencing mild or transient warning symptoms receive misdiagnoses. According to a recent systematic review, 9% of all cerebrovascular events are missed initially, and the odds of misdiagnosis increase at least 5-fold when symptoms are mild or transient.

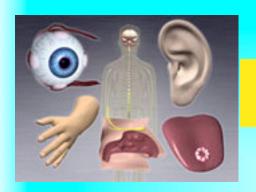
Author Affiliations: Departments of Neurology (Dr Newman-Toker) and Anesthesiology and Critical Care (Dr Pronovost), Johns Hopkins University School of Medicine, Baltimore, Maryland.

Corresponding Author: David E. Newman-Toker, MD, PhD, The Johns Hopkins Hospital, Pathology Bldg 2-210, 600 N Wolfe St, Baltimore, MD 21287 (toker@jhu.edu).

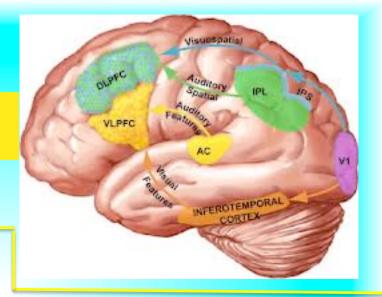
# **Diagnostic Errors in Clinical Practice**

# From – Croskerry 2009, Patient Safety in Emergency Medicine

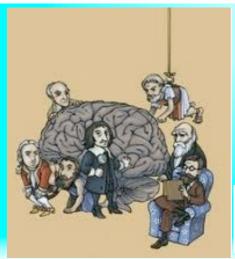
- 'Clinical decision making is the most important characteristic of a physician's performance in the Emergency Department
- Two central biases failure to adequately consider alternative options; favouritism towards initially selected possibilities
- Cognitive and affective dispositions to respond may result in important departures from rationality and significantly impact patient safety'

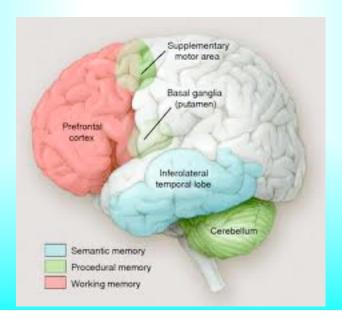


# External Attentional Systemsee, hear, touch, smell











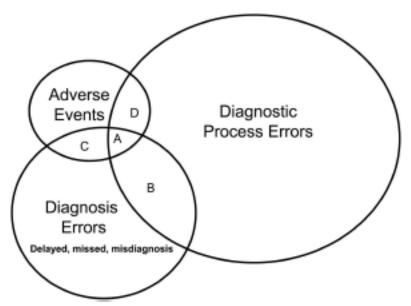
Internal Attentional System – Many patient safety cognitive errors are due to failures of the internal attentional system

# How Neurologists Think A Cognitive Psychology Perspective on Missed Diagnoses

Barbara G. Vickrey, MD, MPH,<sup>1,2</sup> Martin A. Samuels, MD,<sup>3</sup> and Allan H. Ropper, MD<sup>3</sup>

Physicians use heuristics or shortcuts in their decision making to help them sort through complex clinical information and formulate diagnoses efficiently. Practice would come to a halt without them. However, there are pitfalls to the use of certain heuristics, the same ones to which humans are prone in everyday life. It may be possible to improve clinical decision making through techniques that minimize biases inherent in heuristics. Five common clinical heuristics or other sources of cognitive error are illustrated through neurological cases with missed diagnoses, and literature from cognitive psychology and medicine are presented to support the occurrence of these errors in diagnostic reasoning as general phenomena. Articulation of the errors inherent in certain common heuristics alerts clinicians to their weaknesses as diagnosticians and should be beneficial to practice. Analysis of cases with missed diagnoses in teaching conferences might proceed along formal lines that identify the type of heuristic used and of inherent potential cognitive errors. Addressing these cognitive errors by becoming conscious of them is a useful tool in neurologic education and should facilitate a career-long process of continuous self-improvement.

ANN NEUROL 2010;67:425-433



**Figure 1** Venn diagram illustrating relationships between diagnostic process errors, delayed diagnoses/misdiagnoses, and adverse outcomes. Group A: Adverse outcome resulting from error-related misdiagnosis (e.g., pathology specimens erroneously mixed up [diagnostic process error], resulting in wrong patient being given diagnosis of cancer [misdiagnosis], who then undergoes surgery with adverse outcome [adverse event]). Group B: Delayed diagnosis or misdiagnosis due to process error (e.g., positive urine culture overlooked, thus urinary tract infection not diagnosed, but patient has no symptoms or adverse consequences). Group C: Adverse event due to misdiagnosis, but no identifiable process error (e.g., death from acute myocardial infarction, but no chest pain or other symptoms that were missed). Group D: Harm from error in diagnostic process (e.g., colon perforation from colonoscopy done on wrong patient), but no misdiagnosis.

# Relating Faults in Diagnostic Reasoning With Diagnostic Errors and Patient Harm

Laura Zwaan, MSc, Abel Thijs, MD, PhD, Cordula Wagner, PhD, Gerrit van der Wal, MD, PhD, and Daniëlle R.M. Timmermans, PhD

#### Abstract

#### Purpose

The relationship between faults in diagnostic reasoning, diagnostic errors, and patient harm has hardly been studied. This study examined suboptimal cognitive acts (SCAs; i.e., faults in diagnostic reasoning), related them to the occurrence of diagnostic errors and patient harm, and studied the causes.

#### Method

Four expert internists reviewed patient records of 247 dyspnea patients, using a specially developed questionnaire to detect SCAs. The patients were treated by 72 physicians between May 2007 and February 2008 in five Dutch hospitals.

The findings of the record review were discussed with the treating physicians, and the causes of SCAs were classified using Reason's taxonomy of unsafe acts. Statistical analyses were performed with descriptive statistics and independent t tests to compare groups. Furthermore, a reliability study was conducted to assess the interrater reliability.

#### Results

SCAs occurred in 163 of 247 cases reviewed (66%). In 34 (13.8%) of all cases, a diagnostic error occurred, and in 28 (11.3%) cases, the patient was harmed. Cases with diagnostic errors or patient harm had more SCAs. However, in 10 (4.0%) of the cases, diagnostic errors or patient harm occurred, though there were no SCAs. The causes of SCAs were mostly mistakes (i.e., the planned action was incorrect)

#### Conclusions

In cases with more SCAs, diagnostic errors and patient harm occurred more often, suggesting that the number of SCAs per case was predictive of the occurrence of these events. The most common causes were mistakes, meaning that physicians did not realize their actions were incorrect.

## Checklists to Reduce Diagnostic Errors

John W. Ely, MD, Mark L. Graber, MD, and Pat Croskerry, MD, PhD

#### Abstract

Diagnostic errors are common and can often be traced to physicians' cognitive biases and failed heuristics (mental shortcuts). A great deal is known about how these faulty thinking processes lead to error, but little is known about how to prevent them. Faulty thinking plagues other high-risk, high-reliability professions, such as airline pilots and nuclear plant operators, but these professions have reduced errors by using checklists. Recently, checklists have gained acceptance in medical settings, such as operating rooms and intensive

care units. This article extends the checklist concept to diagnosis and describes three types of checklists: (1) a general checklist that prompts physicians to optimize their cognitive approach, (2) a differential diagnosis checklist to help physicians avoid the most common cause of diagnostic error—failure to consider the correct diagnosis as a possibility, and (3) a checklist of common pitfalls and cognitive forcing functions to improve evaluation of selected diseases. These checklists were developed informally and have not been subjected to rigorous

evaluation. The purpose of this article is to argue for the further investigation and revision of these initial attempts to apply checklists to the diagnostic process. The basic idea behind checklists is to provide an alternative to reliance on intuition and memory in clinical problem solving. This kind of solution is demanded by the complexity of diagnostic reasoning, which often involves sense-making under conditions of great uncertainty and limited time

## The NEW ENGLAND JOURNAL of MEDICINE

#### SPECIAL ARTICLE

# A Surgical Safety Checklist to Reduce Morbidity and Mortality in a Global Population

Implementation of the checklist was associated with concomitant reductions in the rates of death and complications among patients at least 16 years of age who were undergoing non-cardiac surgery in a diverse group of hospitals.

Haynes A et al. (2009). New England Journal of Medicine, **360**: 491-9.

# **Surgical Safety Checklist**



#### Before induction of anaesthesia Before skin incision Before patient leaves operating room (with at least nurse and anaesthetist) (with nurse, anaesthetist and surgeon) (with nurse, anaesthetist and surgeon) Has the patient confirmed his/her identity, site, procedure, and consent? **Nurse Verbally Confirms:** Confirm all team members have introduced themselves by name and role. The name of the procedure ☐ Yes □ Confirm the patient's name, procedure, Completion of instrument, sponge and needle and where the incision will be made. counts Is the site marked? Specimen labelling (read specimen labels aloud, Yes Has antibiotic prophylaxis been given within including patient name) the last 60 minutes? Not applicable Whether there are any equipment problems to be Yes addressed Is the anaesthesia machine and medication Not applicable check complete? To Surgeon, Anaesthetist and Nurse: Yes **Anticipated Critical Events** What are the key concerns for recovery and management of this patient? Is the pulse oximeter on the patient and To Surgeon: functioning? What are the critical or non-routine steps? Yes How long will the case take? Does the patient have a: What is the anticipated blood loss? Known allergy? To Anaesthetist: ☐ No Are there any patient-specific concerns? To Nursing Team: ☐ Has sterility (including indicator results) Difficult airway or aspiration risk? been confirmed? □ No Are there equipment issues or any concerns? Yes, and equipment/assistance available Is essential imaging displayed? Risk of >500ml blood loss (7ml/kg in children)? ☐ Yes □ No Not applicable Yes, and two IVs/central access and fluids planned

# **Evidence-Based Guidelines / Check-Lists**

- We need them because of the fallibility of the human mind, especially the frailties of our semantic memory / knowledge retrieval system, and also because of the fallibility of equipment and systems in health-care settings
- 2. Evidence itself needs to be sound and to relevant to clinical case in question
- The judgement of the clinician in interpretation and use of evidence is a critical factor
- The needs of the patient and his family, and relevant compliance factors, may influence how evidence-based guidelines are implemented

# **Main Purpose of Smart Papers**

- 1. Help you decide what questions to ask
- 2. Help you interpret the answers to questions
- 3. Help you decide what tests to carry out
- 4. Help you interpret the results of tests
- 5. Help you decide on how to treat the patient
- 6. Help you decide what to say to the patient and his/her family

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Change in ability to use TV, DIY equipment, kitchen appliances								Tolerance level Verbal - anger Physical - aggression
Make/answer phone calls. Use all features of mobile phone.								Anxiety Panic Attacks Chronic Anxiety
Use of computer, internet, email Shopping – memory for what to get								Disinhibition Verbal, social, financial, toilet, sexual.
Shopping – knows where items are in supermarket Handling coins,								Obsessionality/ Stereotyped Behaviour Obsessional
Eating habits and preferences. Table		thinking/ruminations Has v high standards						
manners.		Emotional Lability Spontaneous/cued						
Bath, shower, shaxe, make-up.		Worried Well – What it is not.						
Dressing - ability, appropriate	(3) Can exclude poor conce	What it is. How symptoms arise.						
Error of judgement when buying items, responding to offers, gambling	Which doctors seen before - names, when, content of appt. Medication when & am/pm, who else there.  What time left home to come to appt. What had for supper when, incidents-events from episode or journey to/from. (Date)  Recent holidays/trips - when, incidents-events from episode or journey to/from. (Date)							'Good news is that because brain is physically intact, things can be done'
Solving DIY problems at home Remembering birthdays, anniversaries	Reading books - ask for title, author, content of current book or last one read -  Details of TV programme watched in past few days (if poss, with carer) -						Effects of fatigue, stress, hypervigilance, pain. How states of mind > physical symp	
Studying, if appl.	Name Queen's children. Charles' partner & children -							Software-hardware, car / piano out of tune
Hobbies, sports, gardening, interact with children.	Plan/take holidays. Deal with flights, navigation, botels, currency, etc.  After poor performance ask about concentration during testing  EMPATHY - I see you are worried aboutI hear what you are sayingI understand how you are feelingI myself have had symptoms like that.  Anger - S.T.O.P.  Stop.  Think.  Other Perspectives.							Problem Solving – S.T.O.P. Stop Think
Send Xmas Cards (people knowledge)	Refrain, Reframe, Remove mentally/physic			Perseverecontinue like this. En- key symptoms, praise for control i		Other	Possible ions.	Organize task into Parts

# SmartPaper - Psychological v NEUROLOGICAL [- Background -, Concomitant, Cognitive, Scores]

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Psychological - Clinical Features  Many 'don't know', hesitant, delayed answers during interview testing  Difficulty getting off to	Indifference to complains of jumbled, speeded, or slowed thinking. It imitations (i.e. the absence of major frontal pathology).  Complains of jumbled, speeded, or slowed thinking. focused on minutiae of symptoms to an obsessional degree. Presents a written list of symptoms.  Fatient is more concerned about cognitive symptoms than partner list of symptoms.  Symptoms related to poor concentration - e.g. put milk in cupboard, not know what went into room for, wash clean plate, lose glasses, leave tap on, leave key in front door  Recalls well items such as drug regime, dates of past hospital appointments, names of clinical staff, journey to hospital, recent visit to restaurant, how spent last birthday/Xmas, etc (verify). Can						Cognitive symptoms occur in parallel with mood state, tiredness, pain or other physical symptoms
sleep, wakes up in the middle of the night or early in the morning, mainly due to preoccupation with worries	Anxiety-related behaviour that consist of boasting.  Refuses to do tests.  Anxiety-related behaviour during interview (e.g. poor boasting. Refuses to do tests.  Patient reports concentration worse than memory, or there is evidence that memory difficulties are due to poor concentration. Memory varies with interest in item. Cognitive symptoms variable with completely normal functioning on some days.  Give detailed medical history, including names of professionals seen; day, time, content and duration of appointment; details of medication; scans undergone.						Cognitive decline parallels specific life events, with sudden onset related to specific emotional precipitant
Perfectionist/sets self very high standards  Slow and lacking confidence when making decisions	negative self-im change in urinar Preoccupation w Sleep disturbed.	ression/anxiety - e.g. early mornings, tearfulness, night sweats, we try/bowel habits. feelings of worthith death. Reduction in libido. "Lift Change in eating/drinking habits Suicidal ideation.	ight loss/gain, clessness. 'e is a struggle'.	Dense autobiographi amnesia that include childhood memories. 'blanks' in past mem Selective loss of emo traumatic memories.	s loss of Admits to ories.	Complains of memory problems but - understands and follows films/plays/ soap operas; can easily learn tasks that involve assimilating new information/new instructions or rules.	Loss of personal semantic memory (e.g. name, d.o.b., signature, name of spouse, long-standing facts — e.g. address)
Multiple somatic symptoms - tiredness, syncope, headache, backache, tummy, ache, dizziness	personally familia contrast with ADL hysteria, due to pe	ering – Personal more than public n r faces, personal rather than matchi adjustment. Lower cognitive test so oor attention secondary to preoccup erview/testing. Somatoform hysteric	ed public events. In cores in malingering pation with symptom	hysteria – a. a. malingering, more . If low test scores in s. Hysterics more	depression	symptoms worse in the morning in	Loss of ability to perform well-established 'everyday skills' – e.g. brushing teeth, 'forgets how to breathe'.
Easily suggestible to plausible symptoms - e.g. flashing coloured shapes on awakening							Psychological - Test Performance
Psychotic symptoms — intrusive thoughts, people know what you are thinking/doing, auditory hallucinations							Shows discrepancy between performance og cognitively similar tests.
Anxiety due to family history of brain illness. Become more introspective or self-critical recently Sensitive to noise and							Chance or below- chance performance on recognition memory tests. Impaired on implicit
crowds. Overwhelmed by visitors.							memory tests. Test performance discordant with clinical history and ADL.
Stress in marriage or relationship with children. Recent bereavement -     Secondary gain for neuropsychological							Performs well on difficult memory tests, and on timed perceptual-motor tests (Digit-Symbol, Trail- Making Test, etc).
disability. Family history of psychiatric illness -							Poor immediate recall with better delayed recall
- < 50 years of age -							Better at recall than recognition memory tests
Excessive work- load/multi-tasking since onset of cognitive symptoms -							Discrepancy between test profile and brain imaging findings
<ul> <li>History of psychiatric consultations, psychotropic medication, stressful life events, crime, drug/alcohol abuse -</li> </ul>							Unwilling to persist, but if encouraged succeeds in particular test.

NEUROLOGICAL - Clinical Features							NEUROLOGICAL - Test Performance
Concern from family/work- colleagues.							Cannot give correct day, month, year, age, PM.
Difficulty in following plots in films/soaps.  Difficulty in assimilating what							Havling Backward span, Trails & Fluency down, more in FTD-E old to nev, Evidence of aphasia,
is read – keeping track of characters, plot. Cannot							apraxia or aggosia.
name title/author of book currently being read.							Impaired on 'stress free' cognitive tasks (e.g. draw a clock, picture
Difficulty navigating familiar routes. Has recently had car, accidents.							recognition memory)
Difficulty learning new routes after several journeys.							Shows impaired performance on several recognition memory tests.
Cannot recollect major autobiographical events from the last few years (e.g.							Semantic category fluency worse than letter fluency.
holidays, hospital treatments, deaths of family members),							Marked drop from immediate to delayed recall. Recall not helped by
even after being provided with cues. May watch film twice with no earlier recall.							cues. Zero immediate recall – giving a further
In hotel, difficulty learning, location of dining room, way back to hotel. Cannot recall							presentation trial and test trial does little to improve performance.
where items are kept in supermarket, where items	If patient is unaccompanied to clinic, and partner testing. Slight atrophy on scan not helpfulin fo	cal dementia	, SPECT scan may be inform	mative	if other scans equivoca	l.	Impaired on Luria 3-step command and alternating
belong at home – e.g. where things go in the kitchen.	Six components of Cognitive Commitment/Cogni attention. 3. I will deliberately not pay attention/n respond. 6. I am deliberately going to perform in	sequence command.					
No knowledge of recent deaths of famous personalities, or deaths of relatives/friends.	Assuming that there are no other reasons for so doing, repeats same story or frequently asks same question. May also apply to actions, such as buying things, eating a meal again.	than before recipes, lea	r several people is more difficu , omits ingredients from eve kitchen equipment on, etc.	pe h	tilisation behaviour, front erseveration, echolalia; v allucinations, incontinenc piccographia	isual	Impaired in organizing holidays, birthdays parties, sending Xmas cards.
Perseveration & impulsivity. Difficulty in following / retaining test instructions.	Difficulty in following conversations, losing thread of o others' comments. Remarks inappropriate to context conversation. Impaired word/sentence comprehension	Word substitution errors in speech. Significant drop in premorbid spelling ability.	apathy disinhi	Out-of-character behaviour - apathy; social/£/ sexual disinhibition; loss of insight;	were once easy. car.	nistakes in DIY tasks that Accidents while driving a	
Difficulties in situations that involve learning to operate new gadgets or equipment.	Gets agitated/depressed due to frustrations at inability to do things that could do before. Family/spouse take over more and more responsibilities that the patient used to perform in the past.		Patient looks bawildered and turns to partner for answers to questions.	marked change in eating habits; swearing; reduced empathy; stereotyped- repetitive behaviour.		depressant med Presence of apa	oms do not improve with anti- cation, time off work, etc. thy rather than depression of neurological basis.
waganga 1101 tu	Cannot readily give names and ages of children or gr and may frequently confuse one with anoth			repolit	ere senarioui.	ore suggestive	or most original basis.

<u>1</u>			total telephone		
A.D. CLINICAL FEATURES  Difficulties in learning that involves new instructions	1-2 yr history of progressive cognitive deterioration with memory loss as the initial clinical feature	Difficulty in following conversations. May make remarks that are not appropriate to the context of the conversation. Loses track of what he/she or others have said.	Frequent difficulty in remembering names of children or grandchildren, compared to earlier intact ability. Cannot interact or play games with children / grandchildren as before.	Patient looks bewildered. Turns to partner for answers to questions.  Difficulty in planning events or activities that – e.g. holidays, parties	Frequently repeats himself/herself (statement more than question) – several times a day rather than just occasionally.
Difficulty in following plots in films/soap operas - may see film again without realising having seen it before	Difficulty in finding parked car. Difficulty in navigating around familiar supermarket. Forgets where items are located in the house/kitchen.  Alzheimer, Fro	Gets agitated/depressed due to frustrations at inability to do things that he/she could do before, rather than mood state occurring in isolation	Forgets that family members/close friends are no longer alive, have recently been married / divorced, had children, etc.	Impaired performance in work/domestic settings. If person is living alone, consider 'fridge test' – does fridge show signs of major memory lapses.	A.D. COGNITIVE TEST PROFILE Significant drop from immediate to delayed recall. Disoriented for time (day, month, year)
Forgets major personally experienced events from the last few years (e.g. holidays, hospital treatments)					Impaired semantic verbal fluency Impairment on some visual tests with a switching or problem-solving component.
Difficulty in assimilating what is read. May read something again without realising having read it before.					Impaired performance on recognition memory tests (not chance) Impairment on WAIS Block
Navigational difficulties in settings that were previously easy.					Design, copy of complex figure or Necker 'wire' cube. Clock drawing.
Thus, difficulty in navigating to familiar places, or in learning a new route after several journeys.					Remote memory deficits on knowledge and autobiographical memory tests
Impoverished knowledge of recent news events such as deaths of leading personalities.					FTD-TEMPORAL Left variant – word- finding, read/spell irregular words, comprehension, agnosia, Right variant has

#### variant nas CEREBROVASC. identification DEMENTIA (CVD) problems that may Clinical include prosopagnosia. Vascular risk and loss of factors (cardiac knowledge of history, history of famous TIA, high BP) in personalities. CVD. Slowing Later stages of down, variability. FTD-temporal behavioural/mood often see disturbance more behavioural common in CVD changes that than AD. News include apathy. events. disinhibition. autobiographical change in eating memory & habits, lack of orientation for empathy. time/place better in CVD than AD. obsessionality. FTD-FRONTAL Apathy. Cognitive disinhibition. Delayed recall increased appetite, worse, and sweet tooth, poor silhouette naming eating habits, lack better, in AD of empathy, poor compared to insight. subcortical obsessional or vascular dementia. ritualistic behaviour Cues help recall in and distractibility. CVD more than in AD, AD patients Test Scores without language Compared to AD, impairment better CEREBRAL AMYLOID ANGIOPATHY Frontotemporal DEMENTIA (FTD) v ALZHEIMER (AD) more impairment in on verbal fluency executive function Perseverations & concrete responses more common in FTD-frontal. In and worse on Usually presents with haemorrhagic strokes. drawing, spatial errors more in AD, organization errors more in FTDtests. Less Location of vascular lesions may contribute to recognition frontal. Everyday memory and recent autobiographical memory better in impairment on profile, though reduced perceptual speed, and memory than CVD impaired episodic memory has been reported. FTD than in AD. Navigation skills better in FTD. anterograde patients. Timed FTD and PROGRESSIVE NONFLUENT APHASIA memory tests & POSTERIOR CEREBRAL ATROPHY attention and visuospatial. Usually presents with visual symptoms, such as in (left inferior frontal/perisylvian fissure) executive deficits. Compared reading, driving, going up/down stairs, dressing, Laboured, telegrammatic speech. Single word comprehension intact, dysfunction worse to psychiatricallylocating items in array, etc. Simultanagnosia. but syntax comprehension impaired. Impaired repetition. Memory intact. in subcortical CVD. similar cases. More marked & common. On testing, alexia, agraphia, poor apart from complex verbal material. Executive deficits. Buccofacial Hayling, Backward performance on Navon letters (large letters made apraxia. Visuoperceptual functions intact. More common in women. more generalised span. Trails & anterograde from different small letters), and in describing a May be presenting feature of CBD, Alzheimer's, PSP, MND. Fluency are low. complex scene. Memory relatively preserved. memory Family history impairment in AD. © Narinder Kapur & Veronica Bradley, October 22, 2011 more likely in FTD These guidelines need to be considered in the context of clinical, imaging and laboratory findings than AD.